



Waterville Estates Association

Voucher Card Rules, Regulations & FAQ

- **Owners can substitute an Adult Picture Pass for a card of 6 one day vouchers**

- Processing fee of \$10.00 per card
- Each Voucher Card contains 6 vouchers
- Each voucher admits card holder free one day access
- Each voucher can only be used once
- Each Voucher Card admittee, may purchase up to 4 additional Day Passes
- Maximum 1 card per owner (6 vouchers per residence)
- Valid for membership year from July 1 to June 30, same as all other passes

Owners are responsible for the behavior and actions of their guests and all members of the guest's party.

FAQ

Q *How do I acquire a card of vouchers?*

A In the same manner as your Adult Picture Passes. Complete the Membership Pass Renewal Form, enter "voucher card" under the Name field and "Guest" under the Relationship field.

Q *I have 6 family members with Adult Picture Passes, can I still get a Voucher Card?*

A No, the Voucher Card is instead of an Adult Picture Pass. You can only acquire a combination of Adult Picture Passes and Voucher Cards totaling 6.

Q *What does a card of vouchers look like?*

A It's a plastic card that will consist of 6 connected sequential serialized voucher tickets assigned to the owners account. Each voucher can only be used once. Any duplicates or reuse will fail at Front Desk checkin.

Q *Where do I pick-up my Voucher Card?*

A You'll need to pick-up your card at the Front Desk.

Q *I lost my Voucher Card, can it be replaced?*

A Yes, you'll need to request a replacement card at the Front Desk. Your remaining unused vouchers in the lost card will be cancelled and new vouchers issued. A \$25 processing fee will be required for each replaced card.

Q *Can I get more than 1 card of vouchers?*

A Sorry, only 1 card with 6 vouchers per residence per membership year.

Q ***Do the Voucher Cards expire?***

A Yes, they are only good for the membership year of purchase, July 1 to June 30, like all other passes.

Q ***There are 10 people in the group, how do they all get in the Community Center?***

A There are multiple ways to do this, depending on how many group members are to gain entry at no cost.

- (1) At minimum, the group would use 2 vouchers from the card to admit 2 guests at no charge, and each additional guest can pay the daily fee for up to 4 extra guests per voucher (see *Day Pass fees below*). Only 4 additional people can be admitted per voucher, so you'll have to use 2 vouchers.
- (2) Six of the 10 guests can use all 6 vouchers on the card and 4 guests will need to purchase Day Passes to gain entry for their party of 10. The card would then be empty.

It's important to inform your guests to only use as many vouchers as you wish, and purchase Day Passes for additional group members.

Day Passes

- **Weekend Day pass** (Saturday, Sunday & Holidays)
 - Adults (18-64) - \$20.00
 - Seniors 65 plus - \$10.00
 - Children (8-17) - \$10.00
 - Children 7 and under are free
- **Twilight pass** after 4:00 PM
 - Adults \$10 per person
 - Seniors and Children 8-17 - \$5.00
- **Day Pass - midweek** (Monday-Friday)
 - Adults (18-64) - \$10.00
 - Seniors (65+) - \$5.00
 - Children (8-17) - \$5.00
 - Children 7 and under are free
- **No admittance or purchase of Day Passes without an Adult Picture, Guest Pass or Voucher Card holder**